

Return Policy for Card Golf Tour

Last Updated: 11/9/2023

Thank you for choosing Card Golf Tour. We are committed to ensuring your complete satisfaction with your purchase. If, for any reason, you are not happy with your game, we are here to help. Please read our return policy below to understand your options and the return process.

Returns and Refunds

- **Eligibility:** You may return the game within 30 days of purchase if it meets the following criteria:
 - The game is in its original, unopened packaging.
 - All components, cards, and accessories are in their original condition.
 - Proof of purchase, such as a receipt or order confirmation, is provided.
- **Damaged or Defective Products:** If you receive a damaged or defective game, please contact our customer support team at info@cardgolftour.com within 30 days of receiving your order. We will arrange for a replacement or refund according to your preference.

Return Process

1. **Contact Us:** To initiate a return, please contact our customer support team at info@cardgolftour.com to notify us of your intent to return the game.
2. **Return Authorization:** Once your return is authorized, you will receive instructions on how to return the game. Make sure to pack the game securely to prevent any damage during transit.
3. **Return Shipping:** You are responsible for the cost of return shipping, unless the return is due to a damaged or defective product.
4. **Full Refund:** If the game meets our return criteria, you will be eligible for a full refund, including the original shipping cost (if applicable). Refunds will be issued to the original payment method used for the purchase.
5. **Exclusion:** Opened or used games are not accepted for returns, except in cases of damage or defects.

If you have any questions or need assistance with your return, please contact our customer support team at info@cardgolftour.com.

Please note that this return policy is subject to change, and the most up-to-date version will always be available on our website.